

# eQUALITY NEWS

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Issue 15  
Feb/ March  
2006

## Employees of the month recognised at KFC



Sophana accepting her Certificate from Assistant Manager Sarah

KFC Altona Meadows has been employing Jobs West clients for the past four years. Two clients who have been outstanding workers, receiving “employee of the month” Award, are Anthony Severino and Sophana Sim.

Anthony who has worked at KFC for almost four years, is very proud to have received the ‘employee of the month’ Award twice, in the past two years. KFC Assistant Manager Sarah Pell puts it down to Anthony’s “reliability, he is organised, honest and always neat and in uniform. He is an asset to our team”. As the Cook at KFC Altona Meadows store, Anthony says “I am never late or sick, and I enjoy helping the new trainees”. Sarah agrees, and adds that his speed has improved during his time at KFC, so he is a very deserving employee for the Award.

Employee of the month is “based on the previous month overall performance, the Managers judge our best team member based on their shifts”, says Sarah. The Award is handed out at staff meetings and their name goes on the wall plaque and on posters at the back of the house for all staff to see.



Anthony being presented with his Employee of the Month Certificate by Assistant Manager Sarah Pell

One of the newer team members, Sophana Sim has progressed very well with training. As a Customer Service assistant, she has gained cash handling experience. Of her first paid employment, Sophana says “I was very nervous when I first started, I didn’t think I could do customer service very well, I thought I wouldn’t be able to talk to customers”.

Sarah says that Sophana “never stands around, and always offers help to other staff. Her confidence and speed have really improved over the past few months, and she is a really good worker”.

KFC Management are proud of their “employees of the month”.



Both recipients of 'Employee of the Month' Certificates, with Assistant KFC Altona Meadows Manager, Sarah Pell

People with a disability have high employment retention rates. A study by Pizza Hut found that people with a disability had an annual retention rate 72% higher than people without a disability. This means big savings for the organisation, as a stable workforce results in reduced recruitment and training costs.

People with a disability are less likely to sustain workplace injury. 1991 DEAC in Victoria undertook a survey into workplace injury. Results indicated that employees with a disability made only 4% of claims compared to 14.7% of employees without disability. Du Pont in the USA found that employees with a disability rated 98% average or better in work safety standards. - Source: Diversity@work



Western Vocational Association Inc.

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***Jobs West would like to thank the  
following companies for their support:***

***Ferguson Plarre Bakehouse Bakery - Niddrie***

***Supa Rest Beds - Airport West***

***KFC - Sydenham***

***Safeway - Watergardens***

***Mantello Holden - Fawkner***

***Hungry Jacks - Moonee Ponds***

## Stepping up to the mark

Jamie started working at J&P Galea Blinds in February 2002. He was hired as a general hand mainly completing entry level tasks. Since then Jamie has progressed to a Primary Door Maker where he works independently. At the commencement of his employment Jamie says he “was rapt, but I was scared of making mistakes, or getting fired for making them. I was very nervous and shy”.

Enjoying “the work environment”, Jamies’ duties include monitoring and ordering all his own stock and materials in order to make and assemble security doors and window frames. “He always produces good quality work and takes pride in what he does” says Tony. Jamie also assists his boss Tony in external installation and repairs.

Jamie has worked very hard, and has progressed to his current role as the Primary Door Maker. I see him “having the responsibility of supervising the factory” in two years time, says Tony. Tony relies heavily on Jamie as summer is the most hectic time of the year, and Jamie always steps up to the mark. Keep climbing Jamie your on your way there. WELL DONE!



Jamie carefully assembling a security door



Working with the boss Tony



**The presence of people with a disability  
in the work place creates a very positive  
effect on staff morale and assists in  
creating effective teamwork values and  
a sharing and caring culture.**

**Source: Diversity @work**

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