



The Insider

Western Vocational Association Inc
Jobs West

Issue 14

Dec 2006

November Movie Night

From all accounts the November movie night was a winner.

Everybody enjoyed the food and drinks which included fresh bread rolls filled with hotdogs, cheese and onion, topped with a choice of sauces. Chips, Cheezels and soft drinks were also plentiful.



Some of the movie buffs enjoy a soft drink and a pre movie snack.

The feature movie was "The Water boy" starring Adam Sandler.

There was constant cheering and laughter heard throughout the movie.

This time everyone who attended the movie night won a small prize.



Brendan accepting his door prize, which was full of goodies.

As usual there was also a door prize, which this time; was won by Brendan.



Adam and Shayne checking to see if the movie is starting.

Marc asked "When are we having the next movie night?"



Anthony, Roger and Brendan having a go at choosing a lucky parcel.

Shane asked "Next time can we watch two movies?"

Someone else piped up and said "Can we have all night movies next time, a movie marathon?" "Yes" said Brian, "you can go to the Drive-in Movies and stay all night"!!!



Movie goers could hardly take their eyes off the movie.

Disability Service Standards

Disability Service Standard 7



Complaints & Disputes

Disability Service Standard 7 “Complaints & Disputes”

Each client is encouraged to raise and have resolved, without fear of retribution, any complaints or disputes she or he may have regarding the service provider or the Service.

Disability Service Standard 8

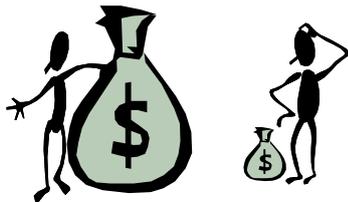


Service Management

Disability Service Standard 8 “Service Management”

Each Service provider adopts quality management systems and practices that optimise outcomes for service recipients.

Disability Service Standard 9



Employment Conditions

Disability Service Standard 9 “Employment Conditions”

Each person with a disability enjoys working conditions comparable to those of the general workforce.

CONGRATULATIONS!!!



You can't go to the Safeway Newmarket store without being greeted by the smiling face of Marc Sorbello.

Some of Marc's duties in the past ten years while working at the Safeway store include: collecting trolleys and stacking shelves.

Marc has recently been awarded a certificate of appreciation and a ten year pin to celebrate this fantastic achievement.

When speaking to Marc's manager David Portelli I asked what he was like at work, David responded by saying " Marc's has been with us for quite some time now and has become a valuable member to the Safeway team, I don't know how we would cope without him"

Congratulations Marc from everyone at Safeway and Jobs West.

November Movie Night Continued

Prizes were won, jokes were told and food was eaten, a good time was had by everyone who attended the November movie night.



Anthony is very happy with his prize.



Enjoying a hotdog and some pre movie snacks.



Taking it in turns to choose there lucky prizes.



Everyone, settling down prior to the start of the movie.

clients can make a difference!



Do you want to be involved in the quality of service that Jobs West provides to their clients?

You can really make a difference with your say. There is a group of clients that get together one evening every two months and discuss things about the Service and how it is managed.

The group contribute information and ideas for tasks like surveys and Jobs West procedures.

The main focus of the Clients Quality Assurance Group (C.Q.A.G) is to have a say about things that are important for clients.

The group has a social atmosphere and during these meetings they enjoy nibbles and hot and cold drinks provided by Jobs West.

Have your say about your service! Join the C.Q.A.G. Ask your Jobs West contact about when the next meetings is, or call Brian.



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A Word from Brian.

On behalf of the Committee of Management of Western Vocational Association Inc and the Staff of Jobs West, I would like to wish every one a safe and happy Christmas. I would also like to thank the people who attended our 'Social Nights' during the year and also the staff who volunteer their time in putting these nights on. In the next edition of this newsletter we will have lots of photos from the Christmas Party.

Special thanks to the Clients who attended and contributed to the 'Clients Quality Assurance Group' meetings, held during the year and also to the people who participated in the annual Service Audit held in October. This year has seen the full implementation of the Case Based Funding System, and the beginning of a new 'Quality and Outcomes measuring system', called 'Key Performance Indicators' (KPI), measuring system from the Department of Employment and Workplace Relations (DEWR). We will know more about this system as the year progresses. 2006 has been a very eventful year with lots of Procedural changes brought about by the 'Welfare to Work' changes, from the Federal Government.

In 2007; Jobs West will continue to give our Client's the best quality service we can, based on the resources that DEWR give us and the amount of staff we have at the time.

Please be aware that Jobs West will close from the 22nd of December 2006 and re open on the 2nd of January 2007.

If during this time you believe that you need assistance with your job, or a job interview, please call Jobs West and leave a message on the answering machine, a staff member will get back to you as soon as possible.

Please be aware that your regular contact at Jobs West may be on holiday, but as per our normal arrangement, another staff member will give you assistance.

**MERRY CHRISTMAS & A HAPPY NEW YEAR
FROM ALL THE STAFF JOBS WEST.**