



The Insider

Western Vocational Association,
Jobs West

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Story Of The Month

Ben Broeksema has reached a milestone. He has recently just received recognition for his five years of service at the Safeway, Altona North. This is a great achievement for Ben who has worked hard to reach such acknowledgement. Safeway offers such incentives as a form of gratitude to valued employees and allow these valued employees to be recognised by customers with a distinctive badge worn on shirt collars.

When presented with this award, Ben claims that he was happy, but 'very surprised, as I didn't expect it.'

When asked what one aspect of the job he doesn't like as much as the rest, Ben replies, '... There's none, I love working here. There isn't one part of working here that I don't like.' And as though to reinforce this Ben continues by explaining the additional Saturday shift he recently picked up as he wanted to work on weekends to give him something enjoyable to do.

One of Ben's favorite duties, to which he has been promoted to manager of, is the trolley run, which he enjoys even in the not so good weather!

Safeway Altona North store manager Tony offers only praise when asked about Ben's performance. 'Ben is a very good and dedicated worker; he takes a lot of pride in his work.' Having worked together for only three of Ben's five years at Safeway, Tony comments on Ben's continual improvement and remarkable increase in both confidence and independence. 'I have complete confidence in Ben achieving the 10 years of service recognition and beyond.'



Ben with Altona North Store Manager Tony

Committee of Management Members

Committees of Management members are drawn from a diverse range of backgrounds and we believe that every one has something to offer.

True to its origins, clients and parents of clients are a valuable part of our committee.

Over the last few years, we have overseen a steady rise in job placements and employment related training.

We are always interested in hearing and learning from people in the community who feel they could make a contribution.



Ganga Jim and Carol

Disability Service Standards

Disability Service Standard 7



Complaints & Disputes

Disability Service Standard 7 **“Complaints & Disputes”**

Each client is encouraged to raise and have resolved, without fear of retribution, any complaints or disputes she or he may have regarding the service provider or the service.

Disability Service Standard 8 **“Service Management”**

Each service provider adopts quality management systems and practices that optimise outcomes for service recipients.

Disability Service Standard 8



Service Management

Disability Service Standard 9



Employment Conditions

Disability Service Standard 9 **“Employment Conditions”**

Each person with a disability enjoys working conditions comparable to those of the general workforce.

clients can make a difference



Do you want to be involved in the quality of service Jobs West provides to our clients?

You can really make a difference with your say. There is a group of clients that get together one evening every two months and discuss things about the service and how it is managed.

The group contribute information and ideas for tasks like surveys and Jobs West procedures

The main focus of the Clients Quality Assurance Group (C.Q.A.G) is to have a say about things that are important for clients.

The group has a social atmosphere and during these meetings they enjoy nibbles and hot and cold drinks provided by Jobs West.

Have your say about your service! Join the C.Q.A.G. Ask your Jobs West contact about when the next meetings is, or call Brian.



Queen's Baton Relay



More than 50,000 people around the world have joined in the Queen's Baton Relay, and 3,300 have carried it across Australia towards its final destination, The Commonwealth Games Opening Ceremony at the MCG on March 15.

Visiting all 71 competing Commonwealth nations for the first time, the hi-tech baton has seen the world, taking in Europe, Africa, the Caribbean, the Americas, Asia and the Pacific.

The 50 day Australian leg is mind-boggling enough. Huge numbers have turned out to cheer the runners on their way and even the most isolated communities have had the chance to watch the baton go by.



On the final day of the baton relay, it traveled around the Western suburbs, this is where Brian Paterson from Jobs West ran his leg of the journey. Brian ran along Furlong Road in Sunshine for a distance of 300 meters. Many children lined the street to cheer the runners on, and plenty lined up for photos with the runners. Warren, Vicki, Raylene and Carol from Jobs West were also there to cheer Brian on. It was definitely a proud moment for Brian. Well done you've certainly had your five minutes of fame.



Disability Football League

Do you have a disability?

Would you like to play

Aussie-rules football?

PARKSIDE FOOTBALL CLUB

Are looking for players.

WHERE: FAIRFIELD

TRAINING: Every Tues & Thurs evening.

PLAY: Every second

Sunday morning or afternoon.

COST: \$50.00 for the season.

Are you a

Member of a sporting group or Club?

Do they require Safety Signs?

Please see attached BROCHURE

Call Caroline on 93909133

Youth Week Festival 2006

Sunday 9th April

11am -8pm @ Queens Park

Cnr Mt Alexander Rd & Kellaway Rd

Moonee Ponds

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A Word from Brian

Stepping up to the mark

Jamie started working at J&P Galea Blinds in February 2002. He was hired as a general hand mainly completing entry level tasks. Since then Jamie has progressed to a Primary Door Maker where he works

independently. At the commencement of his employment Jamie says he "was rapt, but I was scared of making mistakes, or getting fired for making them. I was very nervous and shy".

Enjoying "the work environment", Jamie's duties include monitoring and ordering all his own stock and materials in order to make and assemble security doors and window frames. "He always produces good quality work and takes pride in what he does" says Tony.

Jamie also assists his boss Tony in external installation and repairs.

Jamie has worked very hard, and has progressed to his current role as the Primary Door Maker. I see him "having the responsibility of supervising the factory" in two years time,

says Tony. Tony relies heavily on Jamie as summer is the most hectic time of the year, and Jamie always steps up to the mark. Keep climbing Jamie you on your way there. WELL DONE!



Jamie carefully assembling a security door.



Working with the boss Tony